

Board Committee Report

Submitted To: PSFDH Board of Directors

Submitted by: L. Drynan, Chair

Committee: Board Quality Committee

Date: February 17th, 2021

Date of meeting: Thursday, February 11th, 2021

Date of next meeting: Thursday, March 11th, 2021

Key Messages:

- S. Trevena, Manager of Maintenance, Facilities and Housekeeping, provided an in-depth presentation of his risk management action plans in regards to Environmental Services, as well as Safety & Security.
- H. Mostamandi provided a presentation on the IPAC risk management action plan.
- An internal OBS patient Satisfaction Survey has been developed in order to have a better understanding of how our patient's truly felt about their experience.
- Extended hours have been implemented in the DI department for CT and U/S.
- NRC will no longer be providing services after April 2022, so we will be looking for a new service provider.
- PFAC members are receiving closed session items via Personal e-mails, which is a concern.
- PSFDH is currently still waiting on our fridge to store the vaccines.

Action Items In-progress/Pending:

- The Board Quality Work Plan was approved and will be forwarded to the Governance Committee for further approval.
- Once further documentation has been completed, the committee will look at a way to use the PSFDH Social Media Platform to get information out to the committee in regards to community resources for the ER department and Mental Health issues.
- The QIP, Scorecard and Strat Plan continue to be monitored and worked on in order to meet our targets.
- A representative from the Med Rec committee will attend the Medical Staff meeting to provide a summary in regards to enhance Physician adoption of the Medication Reconciliation process.
- H. Mostamandi will touch base with the Palliative Care team in regards to adding the Updated Palliative booklet to the website.